



# VIRGINIA HIGHLAND HAVEN

AIRSTREAM PARK

COPPER HILL, VA

VAHIGHLANDHAVEN.COM

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## Welcome!

We hope you will enjoy our mountain top park with its beautiful views. We are open from May 1 to October 15. Please join us during your stay for any host sponsored activities. Be sure to check the board in the clubhouse for the schedule of any in-park events. The local area is filled with many historical, cultural, shopping and recreational destinations. A guide book and brochures are available in the clubhouse, and our website has an *Area Attractions* page as well. A Visitors Center is located on US 221 in the town of Floyd, 16 miles to the south. The HOST sign identifies the volunteer host site and may change sites during your visit.

- For a medical emergency call 911 or (540)745-9334 (Floyd Co. dispatch) and give the park name, address, your name and assigned site number. The nearest hospitals are located in Roanoke. An AED defibrillator is located inside the screen room by the clubhouse. **The park address is 6517 Highland Haven Rd NE, Copper Hill, VA. 24079.**
- The host can be reached by calling or texting (540) 200-9567.
- Our sites are fairly close together - please help preserve the peaceful experience for everyone by being considerate of your neighbors in your activities and actions. **Quiet hours are 10:00 PM to 7:00 AM.**
- Campers arriving after dark will be asked to dry camp in the clubhouse parking lot overnight and moved to their site in the morning unless prior arrangements are made with the host (at the discretion of the host). This is for safety reasons.
- Check out time is 12 noon, unless otherwise approved by the host.
- **HELP SUSTAIN OUR PARK ENVIRONMENT** - Recycle bins are located at the trash disposal area on Hwy 221. If warm weather dictates using your AC, consider setting the thermostat up a little when leaving the park. A good night's sleep is often possible by opening up windows for the cool night mountain air. Save propane by cycling your water heater off during the day when not in use. Try our clothesline if you'd like fresh-air dried laundry. Leave trails and rocks, plants and other natural objects as you find them.
- **PETS - We have a two pet limit.** Pets exhibiting aggression toward other pets or people and excessively noisy pets are not permitted in the park. **When pets are outside, an owner must be present in the park and each pet must be on a leash or restrained with a cable tie out.** Pet enclosures, such as crates or fences, must be placed on site patios. *Pets must be leashed at all times within the landscaped areas of the park.* Pets may be off-leash only in the meadow and trails if under voice control. You must clean up and properly dispose of pet waste while in our park even on trails. *Pets are not permitted in or around the clubhouse/screened shelter, or at host sponsored outside events (i.e. happy hour, cookouts).*

- **VEHICLES** - *Please observe the park speed limit of 10 MPH!* Vehicles, including motorcycles, are only permitted on the paved areas of assigned sites or in the overflow parking area, not on lawn areas or patios. No unregistered or uninsured vehicles, except electric scooters and motorized chairs, are permitted.
- **LAUNDRY** - Laundry facilities in the clubhouse are available to campers. *Please use the reservation board in the laundry room to reserve a time.* Campers must be done with laundry no later than 7:00 PM so the clubhouse can be locked. Clotheslines or racks are not to be used outside on the RV sites, but a clothesline is located beside the club house.
- **WIFI** - There are 3 wifi networks available; HH2 & Clubhouse outside and Clubhouse\_Inside in the interior of the clubhouse. Due to the rural nature of our location, our system does not have the capacity for streaming video, movies or playing on-line games. *Please be courteous to your neighbors and do not use streaming devices or services (Netflix, Hulu, etc)!*
- **CLUBHOUSE** - Campers may use the clubhouse and screen room. However, the kitchen facilities, propane grills and folding tables are not to be used without prior coordination & permission from the host. Campers are not permitted in the garage or to use the park vehicles. **The restrooms in the clubhouse are for use during clubhouse functions or in case of emergency. Please do not use them daily in lieu of the bathroom in your RV!**
- **TRASH** - Please dispose of your trash at the public container site located on US 221 at the corner of Daniel's Run Rd., or any other public container site. To prevent the attraction of bears, food or garbage must not be left in trash cans or elsewhere outside overnight.
- **FIRES** - Only propane, electric, pellet or charcoal fueled grills/smokers are permitted. Wood burning fires are only permitted in the fire ring area located behind Site 33. Contact the park host before using the fire ring. Propane fireplaces & fire pits are welcome at your site. Fireworks are prohibited.
- All sewer hose connections must use a threaded elbow or some other odor free connector. Vacuum breakers, located on all water hose bibs, are required by the Health Department and **MUST NOT BE REMOVED.**
- Screen rooms may be used when the associated Airstream owner is staying in the park. However, when placed on the lawn areas they must be moved every three days to prevent damage to the grass and be located at the rear of the site.
- Storing of awnings before leaving the park is recommended as mountain top high winds sometimes occur suddenly. In severe weather, seek shelter in the clubhouse or garage.
- Discharging firearms is prohibited on Virginia Highland Haven Airstream Park property except if urgently required to protect human life and/or property.
- The park is owned by a not-for-profit stockholder owned corporation. Stock is sometimes available for sale. Contact the host if interested.
- Virginia Highland Haven Airstream Park is not responsible for personal injuries or damage, loss or theft of any personal property or vehicle. We reserve the right to refuse service to any person(s) who do not comply with the rules and policies of the park.

**Enjoy your stay and visit again soon! 😎**